

REPAIR AUTHORIZATION FORM

Thank you for choosing Phone Doctor Lilburn!

1 CUSTOMER INFORMATION

Full Name *

Enter your full name

Phone Number *

() -

Email (Optional)

you@email.com

2 DEVICE INFORMATION

Device Brand *

e.g. Apple, Samsung

Device Model *

e.g. iPhone 14 Pro

IMEI / Serial Number (Optional)

Enter IMEI or Serial Number

Passcode (If Needed For Testing)

Enter passcode

3 REPAIR INFORMATION

Repair Needed (Select all that apply)

- | | |
|---|--|
| ☐ Screen Repair | ☐ Speaker/Microphone Repair |
| ☐ Battery Replacement | ☐ Software Issue |
| ☐ Charging Port Repair | ☐ Data Recovery |
| ☐ Camera Repair | ☐ Other |
| ☐ Water Damage | |

Describe the Problem *

Please describe the issue in detail...

4 NOTIFICATION PREFERENCE

How should we notify you when your phone is ready?

- ☐ Call
☒ Text Message
☐ Email
☐ Any Method

Best Contact Number *

() -

5 DEVICE CONDITION

Please select any existing issues with your device (before repair).

- | | | |
|---|---|--|
| ☐ Cracked Screen | ☐ Face ID Issue | ☐ Battery Issue |
| ☐ Bent Frame | ☐ Charging Issue | ☐ Speaker Issue |
| ☐ Water Damage | ☐ Camera Issue | ☐ Other |

Please specify

6 CUSTOMER AGREEMENT

Please read and acknowledge the following statements.

- ☐ I authorize Phone Doctor Lilburn and its technicians to inspect and repair my device.
- ☐ I understand that repairs may result in **data loss** and I am responsible for backing up my data.
- ☐ I understand that **water-damaged** devices may fail after repair due to hidden corrosion.
- ☐ I understand that **water resistance cannot be guaranteed** after any repair.
- ☐ I understand Phone Doctor Lilburn provides a **14-Day Limited Warranty** covering defective replacement parts and workmanship only.
- ☐ I understand the warranty does not cover physical damage, liquid damage, software issues, accidental damage, or repairs performed by another shop.
- ☐ I understand devices left unclaimed for more than **30 days** after notification may be subject to storage fees or considered abandoned.
- ☐ I have read and **agree** to all terms above.

7. DIGITAL SIGNATURE

Type Full Name (As Signature) *

Enter your full name

Signature *

Sign Here

Date *

05/17/2025



Clear Signature



Your information is secure and will only be used for repair purposes.



SUBMIT FORM



Thank you for choosing Phone Doctor Lilburn!

We have received your repair request.

We will call or text you at (470) 545-0123 when your device is ready for pickup.

For repair status updates, call us at (470) 545-0123.



You can also check your repair status anytime on our website.

CHECK REPAIR STATUS →



PROFESSIONAL.
RELIABLE.
TRUSTED.



(470) 545-0123
Call or visit us anytime!



3400 Lawrenceville Hwy
Suite 204, Lilburn, GA 30047



MON – SAT: 10AM – 7PM
SUNDAY: CLOSED